



THE JOCKEY CLUB

VENUES COLLECTION

VISITING OUR VENUE FOR A SITE VISIT

**We're really looking forward to welcoming you to our venue.
For everyone's safety and to make you feel comfortable during your visit:**

- Please let our team know whether anyone planning on attending a show round is showing COVID-19 symptoms or has been asked to self-isolate before going ahead with your Site Visit.
- You will be required to complete a COVID-19 Health Questionnaire and return to our team no earlier or later than 24 hours prior to arrival
- We will take the name and details of the lead party member for track and trace purposes, keeping them on file for 21 days and providing to the NHS should we need to.
- We're not being rude, but we won't be shaking your hand when we meet or say goodbye.
- We would ask you to please wear a face mask upon entering the venue, please bring your own and dispose of them appropriately after your visit.
- On arrival and before you leave, please use the hand sanitiser provided.
- Our one-way route and open doorways will mean you will have very limited contact with others and any touch surfaces. However, we have increased the frequency of cleaning, so you may see our cleaning teams as you pass through the building.
- Your venue guide has been trained on social distancing and new hygiene measures to help keep your guests safe during their time with us, so feel free to ask any questions during your tour.
- We will send you a digital copy of our brochure after your visit

